

# Allure Entrances

## 60 Months Limited Warranty

Allure Entrances warrants to the original purchaser that all products shall be free from defects in material and workmanship. All products are hand crafted and hand finished, therefore are unique to each owner; variations in finish and design are common in the finished product. Usage and exposure to various elements can and will affect the product in different ways. Allure Entrances reserves the right to repair or replace the product in question at its sole discretion.

**What this warranty covers:** Subject to the limitations provided in this warranty and under applicable law, the periods of coverage are as follows:

**Door:** The door is covered for a period of sixty (60) months from delivery. We warrant that the product be free from defects in structure and workmanship.

**Paint and Finish:** The paint and finish that was professionally applied by the manufacturer is warranted for thirty-six (36) months from delivery that the paint will not blister or peel. Allure Entrances paint finish warranty described herein does not cover scratches, weathering, or products that are not properly maintained and protected as provided by the warranty.

**Glass:** The glass is covered for twelve (12) months from delivery. We warrant that the product will be free from defects in material and workmanship.

**Coastal installation:** Products installed within five (5) miles of any coastline are covered for twelve (12) months under this limited warranty.

**What this warranty does NOT cover:** Hardware or accessories that are not provided by us, post manufacture (or aftermarket) paint finishes; labor charges for installation, removal or reinstallation of doors; or damage from any cause other than defects in material and workmanship, including but not limited to damage caused by: tape residue, paint, acid, stain, any other chemicals; accident, misuse, abuse, foreign objects, salt spray; improper installation, unauthorized articles, modification, service, improper use, unreasonable use, failure to provide required maintenance (described under Required Maintenance section), superior force, or acts of nature. Glass breakage due to foreign objects, glass defects due to chemicals or acts of nature are not covered under this warranty.

**What we will do to correct problems:** To correct problems covered by this warranty, we will only repair

or replace the defective door part covered at the sole discretion of Allure Entrances.

**What we will NOT do:** There are limitations, conditions, and restrictions on the warranty coverage. We will NOT pay for any labor charges for installation, removal, or reinstallation of doors. Labor charges for installation, removal, or reinstallation of doors will be at YOUR EXPENSE. While necessary maintenance, repairs, or labor on your product can be performed by any company, we recommend that you use only authorized companies. Improperly performing work or repair voids this warranty. We will NOT repair or replace: Handle- sets, hardware, hand applied paint finishes; products damaged by any cause other than defects in material and workmanship.

**Shipping Damage:** If you notice any damage to the packaging (wooden crate, protective wrapping) at arrival of your product, it is imperative that you note this damage on the documents from the shipping company and notify Allure Entrances within 24 hours of receipt of the product(s). Shipping damages are not considered a product defect, therefore are not covered under this warranty.

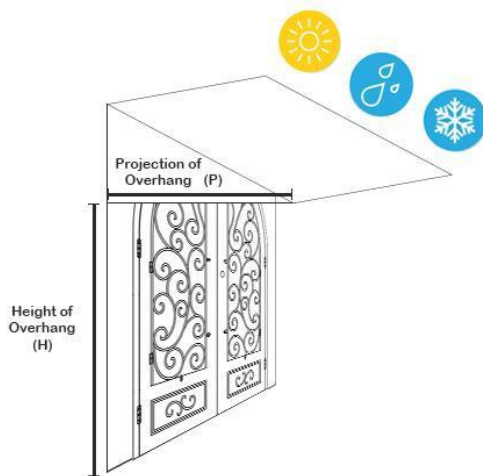
**Residential Intruder Protection:** Allure Entrances warrants that for a period of Sixty (60) months following delivery that Allure Entrances will reimburse the original single family residential homeowner for property loss arising out of burglary due to entry through a locked pane of laminated impact glass which has been smashed or broken by a burglar up to a maximum of the owner's deductible (not to exceed \$1,000). In order to file a claim, within 30 days of the burglary customer must provide Allure Entrances proof of purchase, a copy of the police report, a copy of the loss claim notice to the insurance company for the burglary and two pictures of the broken door which shows the logo of the glass manufacturer.

**How you can get service:** All claims for defect under this warranty should be submitted in writing to the dealer where the product was purchased. If the dealer cannot be located, claims should be submitted to Allure Entrances customer service at [www.allureentrances.com](http://www.allureentrances.com)

**Required Maintenance:** To clean your product, use a mild dish soap and water mixture (1 teaspoon per 32oz of water) in a spray bottle. With a lint free soft cloth, wipe down the entire door once every four (4) weeks. Refrain from using harsh chemicals on this product as this can break down the finish. Due to Florida's harsh environment (heat, humidity, salinity, etc.) Allure Entrances requires time stamped photos of the monthly maintenance to insure the longevity of its products. Failure to provide dated(digital) pictures at time of claim will void finish warranty

**Extreme climates:** Allure Entrances are constructed of iron, insulated with Polyurethane expansion foam. Doors are made of 12-gauge continuous steel “unless ordered thermally broken” allowing for the possibility of thermal transfer (condensation/ or frost). This possible moisture does not negatively impact the door but could impact trim and flooring if left unattended and build-up occurs. Some contributing factors to this potential moisture include but are not limited to: inside moisture levels near door, heat registers located near door, and extreme temperature differences between inside and outside the home. Allure Entrances is not responsible for any damage that may occur from condensation due to extreme indoor and outdoor climate conditions.

**Overhang Requirement:** An overhang is required for all doors. The overhang protects the door from direct exposure to sunlight and the elements. Doors without adequate overhangs may experience performance problems such as color fading, warping, water penetration, and finish deterioration. Warranty is void without proper overhang. The projection of an adequate overhang depends on your climate and the direction the door faces. See the chart below to ensure your door is properly protected. The height (H) can be found by measuring from the bottom of the door to where the overhang joins the wall. The distance of the projection is (P).



Climate	Direction Your Door Faces			
	North	South	East	West
<b>Dry</b>	$P = \frac{1}{2}H$	$P = 2H$	$P = \frac{1}{2}H$	$P = 2H$
<b>Coastal</b>	$P = \frac{1}{2}H$	$P = H$	$P = H$	$P = H$
<b>Humid</b>	$P = H$	$P = H$	$P = H$	$P = H$
<b>Mild</b>	$P = \frac{1}{2}H$	$P = H$	$P = \frac{1}{2}H$	$P = H$